

SECURE AND RELIABLE DOCUMENT DELIVERY**ABSTRACT OF THE DISCLOSURE**

An Operations Center (OC) (200) acts as a central key manager and intermediary in securely, reliably and non-repudially delivering a document (3) from a sender (100) to a recipient (300). The OC (200) acts as a key manager to facilitate the process of strong authentication of the sender (100) and the recipient (300), encryption of the delivery (510), and setup of reliable connections (2A, 2B, 2C). In a preferred embodiment, the reliable connections (2A, 2B, 2C) are virtual private network connections.